

HIGHLANDER INTERNATIONAL RECYCLING

At the peak of paper recycling

Customer Testimonials, Quality & Environmental Assurance

Highlander International Recycling are Scotland's premier independent paper recycling company and as a result, now provide service to a wide range of organisations in central Scotland and beyond. We are delighted to provide some testimonials from a selection of customers which will provide assurance to all current, potential and future stakeholders in Highlander.

Caps Cases Ltd

"Highlander International have been providing our waste paper collection service for a number of years now with excellent levels of service, highly competitive rebate rates and an honest open approach to the market rates. Recently they also took proactive steps to increase our revenue through installation of a baler at no additional cost to our own company. I would highly recommend their services, without hesitation."

Sandy Gibbons
Operation Director - Caps Cases Ltd.



"Here at Encase East Kilbride we have been dealing with Highlander International Recycling for almost a year now. We have found them to be courteous, helpful and above all professional in all dealings.

From the installation of our new compacting unit through to the uplift service, everything has been handled quickly and without fuss.

Payments are clear and easy to understand and I would have absolutely no hesitation in recommending Highlander to any prospective clients"



"I would just like to state that as a small social enterprise located in a remote rural area it has been hard to sell our recyclates and obtain a decent price. Highlander has been very supportive towards our organisation and has been down to visit us and in turn we were given a full guided tour of their operations. They are a friendly and open team and it is a pleasure doing business with them."

Amanda Card - Business Manager
Kintyre Recycling



MBM switched our entire waste management requirements to Highlander in January 2016 and overall the process was seamless! From assisting us with our relocation to East Kilbride, to providing a flexible and innovative ongoing recycling and waste system for our wide range of waste materials, the service was 1st class! I would have no hesitation recommending Highlander's services to anyone.

Bryan Munro, Operations Director



"Highlander are Always reliable and efficient and I would happily recommend them, for waste paper recycling management"

Jane Ritchie
Director - GTW Storage services



"An excellent company to be in partnership with. We have really appreciated the FREE staff training and ongoing advice to assist us in setting up appropriate procedures for processing our cardboard and paper ensuring income is maximised."

Joe Fulton - Operations & Development Manager



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We are now ISO9001 and ISO14001 accredited providing assurance to all customers that the service we provide is of a high standard, performed in an environmentally friendly way and is externally audited and certified. Please see below for additional testimonials and our ISO accreditation emblems:



Donation Envelopes
The giving envelope specialists

"I just thought that I should let the team at Highlander know how impressed we are with the service we receive from yourselves. We have had very poor experiences with 2 other suppliers who failed to even provide the most basic of service to us.

Due to the stringent testing and measurement of our recycling policy by BSI during our ISO14001 Audits, suppliers who cannot be consistent in the quality of the service which they provide ultimately have a knock on effect to our Audit results.

However with Highlander everything is running smoothly with good communication and perfect service levels."

Regards

Lindsay Johnston



Changing our service provider to Highlander to control our waste requirements was one of the best decisions that I made last year. I have found them to be customer focused and as a customer I feel valued. All of their staff is friendly and approachable; and they look after your business needs well. The service I receive from Highlander is second to none. I look forward to conducting business with Highlander for many years to come!

Thomas C Swan - Slaters Logistics Manager



ARJOWIGGINS

"Highlander are have been responsible for a wide range of waste volumes at our mill in Aberdeen for some time now and to date, the level of service has been ideal. We have worked in partnership with Highlander to streamline waste recycling at the site and there have been numerous innovations implemented successfully that both increases the volumes of material recycled, reduced landfill disposal and keeps costs down for our company. Highlander seamlessly devised and implemented a system to handle large quantities of branded production at our operations which satisfied all stakeholders in this area of operations including full audit trails, branded waste product identification systems, secure destruction and recycling systems et al – I would have no hesitation recommending Highlander for their service, understanding of waste recycling issues and responding to our varied requirements."

John McRuvie - Waste and Recycling manager
Arjo Wiggins Aberdeen



"Planet Recycling has been dealing with Highlander since 2007. Throughout this time the Highlander team have been helpful and informative!

From transport to payment, Highlander are exceptional. We would have no problem in recommending Highlander and look forward to a continuing relationship for years to come"

John Galloway - Operations Director

Highlander International Recycling

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